

# Carle Internet Access Tiers

A supplement to *Strategic Social Media*,  
a webinar in conjunction with the Society for Healthcare Strategy & Market Development

Our Information Technology Department uses Websense for web security and categorizes employee internet access into four tiers based on job function. Marketing staff is included in Tier 4. For more information, contact [julia.sullivan@carle.com](mailto:julia.sullivan@carle.com).

**Tier 1 – Restricted:** Users are limited to a specific list of websites and for employees whose position requires minimal Internet access.

- All Internal web sites and web-based applications
  - CWeb (intranet), IC-Chart, EpicWeb, Kronos, etc.
- Specific external web sites and web-based applications
  - MDeverywhere, MicroMedex, etc.
  - Verizon Wireless Offer, Fidelity 401(k), etc.
  - Weather, School Closings, etc.

**Tier 2 – Staff Default:** Adds access to Healthcare, Education and Government related websites as categorized by Websense. This tier is intended to be used by the majority of Carle staff.

**Tier 3 – Staff Plus:** Targets select staff with additional special needs, including:

- Business & Economy
- Search Engines & Portals
- News & Media
- Shopping
- Travel

**Tier 4 – Managers, Directors, Physicians & Executives:** These key employees have access to:

- Financial Services & Online Trading
- Entertainment
- Web-Based Email
- Internet Auctions
- Real Estate
- Sports
- Vehicles
- Social Media (including YouTube, Facebook and Twitter) is available only to Tier 4 staff for 60 minutes per day.

**Blocked Categories:** Some categories are not available at any tier due to security, liability and/or bandwidth usage concerns, including the following:

- Adult Content
- Job Search
- Hacking
- Freeware & Software Download
- Audio/MP3 & Video (Streaming & Downloads)
- Games
- Chat
- Message Boards & Clubs
- Personals & Dating
- Weapons